



# Resident Pay

## SPECS

ResidentPay® is a complete payment solution for credit card, electronic check (ACH), cash/money order and check scanning. When integrated with your property management software, ResidentPay posts instantly, resulting in higher online payment adoption.

## BENEFITS



### MULTIPLE COLLECTION OPTIONS

E-checks, credit cards and even cash payments are all accepted giving your residents options that they will appreciate. Residents that pay online are 85% more likely to continue to pay online the next month.



### REDUCED WORKLOAD OF ON-SITE STAFF

An average 5,000 unit portfolio will spend more than 4,200 hours per year processing checks. ResidentPay works round the clock to collect your money faster and without data entry errors.



### DECREASED SECURITY RISKS

Having a cashless office means that you don't need to worry about the security risks of cash in the office or wasted time running back and forth to the bank.

LINCOLN PROPERTY COMPANY

GREYSTAR

FAIRFIELD  
RESIDENTIAL

WATERTON  
RESIDENTIAL

bre  
Be here. Be home.

## **FOR MANAGEMENT**

### FEATURES

#### INSTANT POSTING

When a resident pays online, the payment is instantly posted to their ledger in your PM software. Funds are settled within 72 hours.

#### SECURITY CERTIFIED

ResidentPay has been tested and is in compliance with the PCI Data Security Standards.

#### NO MORE CASH AND MONEY ORDERS

With Money Gram integration you can set your properties free from accepting cash and money orders.

#### BRAND CONSISTENCY

Templates are matched with ProspectPortal website templates.

#### CHECK SCANNING

Scan money orders and personal or business checks at the office. Payments post automatically to the resident's ledger and are processed quicker.

#### ACCEPTS DEPOSITS, FEES, AND MORE

Collect application fees and security deposits online, as well as payments for utilities, storage, pet charges, rentable items, and more PCI Data

#### SEAMLESS INTEGRATION

The integration with your property management system and resident ledger is virtually seamless.



“Every time someone pays their rent online that’s one less rent check that we have to process that has the chance of bouncing. Nobody pays with a check anymore”

**Virginia Love**  
**Waterton Residential**

## **FOR RESIDENTS**

### FEATURES

#### PAY ONLINE

Residents can login anytime and make a one-time or recurring payment by credit card or electronic check (ACH).

#### PAY BY CASH WITH MONEY GRAM

Residents can pay their rent with cash at over 35,000 Money Gram locations nationwide, helping you avoid the liabilities and hassle of accepting cash and money orders.

#### MOBILE APPLICATION

The mobile application allows residents to set up one-time or recurring payments with ACH or credit card on their smartphone.

#### ANNOUNCEMENTS

Residents will receive announcements upon login. Announcements can be set with a start and end date.